



# Testing and Calibration Technician (Mechanical-Dimensions)

QP Code: IAS/Q5002

Version: 1.0

NSQF Level: 4

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## Qualification Pack

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## Qualification Pack

### IAS/Q5002: Testing and Calibration Technician (Mechanical-Dimensions)

#### Brief Job Description

The individual at work is responsible for calibration of electrotechnical parameters, such as AC/DC Voltage & Current, RLC and Q below 1GHz and temperature simulation, using authorised calibration setup and procedure in accordance to ISO/IEC 17025:2005 or equivalent standards.

#### Personal Attributes

This job requires the individual to be an effective communicator, disciplined, assertive, and a team player. The individual should also possess analytical and problem-solving skills and have the ability to work under pressure.

#### Applicable National Occupational Standards (NOS)

##### Compulsory NOS:

1. [IAS/N5003: Calibration of mechanical dimensions measuring instruments](#)
2. [IAS/N5002: Analyse the prerequisites for mechanical dimension calibration](#)
3. [IAS/N9002: Health and safety in workplace](#)
4. [IAS/N9001: Work effectively with teams](#)
5. [IAS/N5004: Preventive Maintenance and Task Reporting](#)
6. [DGT/VSQ/N0102: Employability Skills \(60 Hours\)](#)

#### Qualification Pack (QP) Parameters

<b>Sector</b>	Instrumentation
<b>Sub-Sector</b>	Instrumentation & Automation
<b>Occupation</b>	Testing and QA
<b>Country</b>	India
<b>NSQF Level</b>	4
<b>Credits</b>	15

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<b>Aligned to NCO/ISCO/ISIC Code</b>	NCO-2015/ 7311.1001
<b>Minimum Educational Qualification &amp; Experience</b>	10th grade pass plus 1-year NTC/ NAC (in relevant field) OR 10th grade pass with 1 Year of experience OR Completed 1st year of 3-year diploma (after 10th) and pursuing regular diploma OR Previous relevant Qualification of NSQF Level (NSQF Level 3) with 1 Year of experience
<b>Minimum Level of Education for Training in School</b>	
<b>Pre-Requisite License or Training</b>	NA
<b>Minimum Job Entry Age</b>	19 Years
<b>Last Reviewed On</b>	NA
<b>Next Review Date</b>	24/12/2025
<b>NSQC Approval Date</b>	24/12/2020
<b>Version</b>	1.0
<b>Reference code on NQR</b>	2022/CCM/IASC/06506
<b>NQR Version</b>	2

## Qualification Pack

# IAS/N5003: Calibration of mechanical dimensions measuring instruments

## Description

The OS unit is about calibrating a range of mechanical dimensions measuring instruments and calculation of dimensional calibration parameters according to the organisation's SOP

## Scope

The scope covers the following :

- Perform calibration activities
- Calculate mechanical dimension parameters from experimentally obtained data

## Elements and Performance Criteria

### *perform calibration activities*

To be competent, the user/individual on the job must be able to:

- PC1.** identify the method of calibration as specified in the job order
- PC2.** create an observation sheet using a standard form/format as specified in the SOP as per the method selected
- PC3.** record the details of the UUC (such as company name, lab reference number, type, make, model, serial number, date, time, technician's name, etc.) in the observation sheet
- PC4.** verify that the UUC is defect-free, i.e. it has no sign of physical damage, has readable markings, is clean
- PC5.** record all parameters to be measured for the requested calibration, their ranges to calibrate and the number of readings to be taken for each parameter
- PC6.** connect the reference equipment, the UUC and any other accessories as per the recommended configuration and the method of calibration
- PC7.** record readings of ambient temperature and relative humidity using recommended devices
- PC8.** check that the reference equipment and the UUC has stabilised as recommended by the manufacturer or the SOP
- PC9.** set up the initial measurement point for instruments and UUC
- PC10.** observe and record the readings of appropriate devices, UUC and reference instrument in the logbook or other specified document/format
- PC11.** modify the setting of the instruments and UUC to the next measurement point
- PC12.** perform and record measurements again
- PC13.** check if no other calibration is to be performed for the day, close down the setup as per the organisation's SOP

### *calculate linear dimension parameters for calibration*

To be competent, the user/individual on the job must be able to:

- PC14.** perform statistical processing—average, standard deviation, minimum and maximum—at each measurement point as specified in the SOP

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- PC15.** calculate uncertainty of measurement as specified in the SOP and record it along with the results, in the specified format
- PC16.** store the measurement data and results in prescribed format on prescribed media (such as CD, DVD, cloud, etc.)
- PC17.** calculate and record the correction for calibration at dissimilar temperatures and for dissimilar metals
- PC18.** calculate error in calibration of vernier callipers, micrometres and dial gauges, optical projector and gauge block
- PC19.** calculate measurement uncertainty for the UUC type, reference devices and combined uncertainty
- PC20.** create a report in the format specified in the SOP and share the report with the designated persons with all calculations and their results
- PC21.** return the reference instruments and accessories to their recommended storage condition and position
- PC22.** return the UUC to its recommended storage condition
- PC23.** fix/attach any recommended tag/markings on the UUC to signify that its calibration has been successfully completed

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** organisation's SOPs for various calibrations performed
- KU2.** optimum calculation values for various parameters and instruments
- KU3.** UUC's optimum condition and values
- KU4.** how to follow the SOPs rigorously and takes guidance from the calibration supervisor when in doubt
- KU5.** how to records any non-compliance with the SOP, report it to the calibration supervisor and take guidance
- KU6.** mechanical dimension calibration process and its impact on calibration accuracy
- KU7.** various uncertainties of measurements related to mechanical dimension calibration
- KU8.** the sources of errors in the calibration process, how these can be avoided and their impact on calibration accuracy
- KU9.** various calibration techniques, requirements, environments and tracing instruments
- KU10.** mechanical dimension measuring devices, their types and source of inaccuracies
- KU11.** deriving calibration results—data processing and interpretation
- KU12.** mathematical and statistical equation involved in calculations

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** record data in formats and checklist for mechanical dimension calibration and reports

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- GS2.** report for scheduled tasks, discrepancies and exceptions as per the organizational hierarchy and procedure
- GS3.** understand the company policy related to mechanical dimension calibration environment, processes and equipment handling
- GS4.** identify the terminology, symbols, codes, standards, methods and common practices related to mechanical dimension calibration
- GS5.** identify the data processing steps, uncertainty calculations and reporting of results related to mechanical dimension calibration
- GS6.** consult with supervisor for calibration details and specific information about the UUC
- GS7.** prioritise daily tasks and batches of calibration efficiently and effectively to meet client and company needs
- GS8.** diagnose reasons for any down time in the calibration setup, provide possible solutions and discuss with the supervisor

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### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>perform calibration activities</i>	<b>13</b>	<b>37</b>	-	-
<b>PC1.</b> identify the method of calibration as specified in the job order	-	-	-	-
<b>PC2.</b> create an observation sheet using a standard form/format as specified in the SOP as per the method selected	-	-	-	-
<b>PC3.</b> record the details of the UUC (such as company name, lab reference number, type, make, model, serial number, date, time, technician's name, etc.) in the observation sheet	-	-	-	-
<b>PC4.</b> verify that the UUC is defect-free, i.e. it has no sign of physical damage, has readable markings, is clean	-	-	-	-
<b>PC5.</b> record all parameters to be measured for the requested calibration, their ranges to calibrate and the number of readings to be taken for each parameter	-	-	-	-
<b>PC6.</b> connect the reference equipment, the UUC and any other accessories as per the recommended configuration and the method of calibration	-	-	-	-
<b>PC7.</b> record readings of ambient temperature and relative humidity using recommended devices	-	-	-	-
<b>PC8.</b> check that the reference equipment and the UUC has stabilised as recommended by the manufacturer or the SOP	-	-	-	-
<b>PC9.</b> set up the initial measurement point for instruments and UUC	-	-	-	-
<b>PC10.</b> observe and record the readings of appropriate devices, UUC and reference instrument in the logbook or other specified document/format	-	-	-	-
<b>PC11.</b> modify the setting of the instruments and UUC to the next measurement point	-	-	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC12.</b> perform and record measurements again	-	-	-	-
<b>PC13.</b> check if no other calibration is to be performed for the day, close down the setup as per the organisation's SOP	-	-	-	-
<i>calculate linear dimension parameters for calibration</i>	<b>15</b>	<b>35</b>	-	-
<b>PC14.</b> perform statistical processing—average, standard deviation, minimum and maximum—at each measurement point as specified in the SOP	-	-	-	-
<b>PC15.</b> calculate uncertainty of measurement as specified in the SOP and record it along with the results, in the specified format	-	-	-	-
<b>PC16.</b> store the measurement data and results in prescribed format on prescribed media (such as CD, DVD, cloud, etc.)	-	-	-	-
<b>PC17.</b> calculate and record the correction for calibration at dissimilar temperatures and for dissimilar metals	-	-	-	-
<b>PC18.</b> calculate error in calibration of vernier callipers, micrometres and dial gauges, optical projector and gauge block	-	-	-	-
<b>PC19.</b> calculate measurement uncertainty for the UUC type, reference devices and combined uncertainty	-	-	-	-
<b>PC20.</b> create a report in the format specified in the SOP and share the report with the designated persons with all calculations and their results	-	-	-	-
<b>PC21.</b> return the reference instruments and accessories to their recommended storage condition and position	-	-	-	-
<b>PC22.</b> return the UUC to its recommended storage condition	-	-	-	-
<b>PC23.</b> fix/attach any recommended tag/markings on the UUC to signify that its calibration has been successfully completed	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>NOS Total</b>	<b>28</b>	<b>72</b>	-	-

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	IAS/N5003
<b>NOS Name</b>	Calibration of mechanical dimensions measuring instruments
<b>Sector</b>	Instrumentation
<b>Sub-Sector</b>	Instrumentation & Automation
<b>Occupation</b>	Testing and QA
<b>NSQF Level</b>	4
<b>Credits</b>	3
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	NA
<b>Next Review Date</b>	24/12/2025
<b>NSQC Clearance Date</b>	24/12/2020

## Qualification Pack

### IAS/N5002: Analyse the prerequisites for mechanical dimension calibration

#### Description

This OS unit is about calibration of a range of AC/DC voltage sources, current sources, function generators and similar instruments, such as passive resistors, inductors and capacitors (R, L, C)—either as single components or as a combination such as decade boxes and temperature simulators.

#### Scope

The scope covers the following :

- Perform calibration activities
- Calculate electrotechnical parameters

#### Elements and Performance Criteria

##### *perform calibration activities*

To be competent, the user/individual on the job must be able to:

- PC1.** detect any abnormal vibrations generated by central air conditioning plants, vehicular traffic and other sources, and assess the source of vibrations, to check if these vibrations interfere with calibration
- PC2.** analyse if the special/protective devices, such as vibration free tables and pillars, etc., are perfectly isolated from the floor to ensure that they do not hamper calibration
- PC3.** check/listen for any abnormal noise in the calibration area, refer to standard operating procedures (SOPs) for acceptable noise level (usually less than 60dba)
- PC4.** check for lighting/associated electrical equipment at calibration installation area and map it to the recommended level of illumination is 250- 500 Lux on the working table, or as specified in the SOP
- PC5.** Identify any temporary/unsafe electrical wiring that may affect calibration
- PC6.** measure the ambient temperature and humidity in the calibration area and map it to the values specified in the SOP
- PC7.** record the environment parameters and check the values to gauge if they are likely to adversely affect the required accuracy of measurement and report any deviations to the concerned department for further action
- PC8.** check availability of electrical power and its quality (whether the environment is UPS backed and if yes, then the voltage and frequency of the UPS) as specified in the SOP
- PC9.** analyse the requirements to check the environment for the calibration method to be used—single point and multi point
- PC10.** check for requirement for the instruments needed in the calibration testbench and collect the tools, instruments and system from authorized personnel
- PC11.** check the functioning of all tools and instruments to see if they are working as per standards

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- PC12.** handle the equipment in recommended and safe manner using the prescribed personal protective equipment (PPE)
- PC13.** analyse any specific handling strategy or requirements specified for the Unit Under Calibration (UUC)

### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** organisation's SOPs for various calibrations performed
- KU2.** the requirements of maintaining environment and workplace properly for calibration operation and how this impacts the calibration readings and calculations
- KU3.** optimum calculation values for various parameters and instruments
- KU4.** UUC's optimum condition and values
- KU5.** how to follow the SOPs rigorously and takes guidance from the calibration supervisor when in doubt
- KU6.** how to record any non-compliance with the SOP, report it to the calibration supervisor and take guidance
- KU7.** electrotechnical calibration process and its impact on calibration accuracy
- KU8.** different calibration methods
- KU9.** the sources of errors in the calibration process, how these can be avoided and their impact on calibration accuracy
- KU10.** various calibration techniques, requirements, environments and tracing instruments
- KU11.** electrotechnical devices, their types, source of inaccuracies and equipment needed
- KU12.** how to derive calibration results—data processing and interpretation

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** record data in formats and checklist for electrotechnical calibration and reports
- GS2.** report for scheduled tasks, discrepancies and exceptions as per the organizational hierarchy and procedure
- GS3.** understand the company policy related to electrotechnical calibration environment, processes and equipment handling
- GS4.** identify the terminology, symbols, codes, standards, methods and common practices related to electrotechnical calibration
- GS5.** identify the data processing steps, uncertainty calculations and reporting of results related to electrotechnical calibration
- GS6.** consult with supervisor for calibration details and specific information about the UUC
- GS7.** prioritise daily tasks and batches of calibration efficiently and effectively to meet client and company needs

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- GS8.** diagnose reasons for any down time in the calibration setup, provide possible solutions and discuss with the supervisor
- GS9.** think through the problem, risks and opportunities to evaluate the possible solution(s) and suggest an optimum /best possible solution(s) for mitigation and business optimisation
- GS10.** identify immediate or temporary solutions to resolve delays and discuss with the supervisor
- GS11.** use the existing information to arrive at actionable decision points for improving customer satisfaction
- GS12.** apply, analyse and evaluate the information gathered from observation, experience, reasoning or communication, as a guide for thought and action

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>perform calibration activities</i>	<b>44</b>	<b>56</b>	-	-
<b>PC1.</b> detect any abnormal vibrations generated by central air conditioning plants, vehicular traffic and other sources, and assess the source of vibrations, to check if these vibrations interfere with calibration	-	-	-	-
<b>PC2.</b> analyse if the special/protective devices, such as vibration free tables and pillars, etc., are perfectly isolated from the floor to ensure that they do not hamper calibration	-	-	-	-
<b>PC3.</b> check/listen for any abnormal noise in the calibration area, refer to standard operating procedures (SOPs) for acceptable noise level (usually less than 60dba)	-	-	-	-
<b>PC4.</b> check for lighting/associated electrical equipment at calibration installation area and map it to the recommended level of illumination is 250-500 Lux on the working table, or as specified in the SOP	-	-	-	-
<b>PC5.</b> Identify any temporary/unsafe electrical wiring that may affect calibration	-	-	-	-
<b>PC6.</b> measure the ambient temperature and humidity in the calibration area and map it to the values specified in the SOP	-	-	-	-
<b>PC7.</b> record the environment parameters and check the values to gauge if they are likely to adversely affect the required accuracy of measurement and report any deviations to the concerned department for further action	-	-	-	-
<b>PC8.</b> check availability of electrical power and its quality (whether the environment is UPS backed and if yes, then the voltage and frequency of the UPS) as specified in the SOP	-	-	-	-
<b>PC9.</b> analyse the requirements to check the environment for the calibration method to be used—single point and multi point	-	-	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC10.</b> check for requirement for the instruments needed in the calibration testbench and collect the tools, instruments and system from authorized personnel	-	-	-	-
<b>PC11.</b> check the functioning of all tools and instruments to see if they are working as per standards	-	-	-	-
<b>PC12.</b> handle the equipment in recommended and safe manner using the prescribed personal protective equipment (PPE)	-	-	-	-
<b>PC13.</b> analyse any specific handling strategy or requirements specified for the Unit Under Calibration (UUC)	-	-	-	-
<b>NOS Total</b>	<b>44</b>	<b>56</b>	-	-



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### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	IAS/N5002
<b>NOS Name</b>	Analyse the prerequisites for mechanical dimension calibration
<b>Sector</b>	Instrumentation
<b>Sub-Sector</b>	Instrumentation & Automation
<b>Occupation</b>	Testing and QA
<b>NSQF Level</b>	4
<b>Credits</b>	3
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	NA
<b>Next Review Date</b>	24/12/2025
<b>NSQC Clearance Date</b>	24/12/2020

## Qualification Pack

### IAS/N9002: Health and safety in workplace

#### Description

This OS unit is about following adequate safety procedures to make work environment safe

#### Scope

The scope covers the following :

- Adhere to standard safety procedures of the company
- Maintain good health and posture
- Effective waste management/recycling practices
- Adopt learning and self-direction
- Develop system thinking in problem solving
- Material/Resources conservation practices

#### Elements and Performance Criteria

##### *Adhere to standard safety procedures of the company*

To be competent, the user/individual on the job must be able to:

- PC1.** comply with general safety procedures and those for handling an equipment, hazardous material or tool, followed in the company
- PC2.** remove finger rings or any other metal objects likely to interfere with the work before working on the unit
- PC3.** use of safety materials such as goggles, gloves, ear plugs, caps, ESD pins, covers, shoes, etc.
- PC4.** escalate the issue about hazardous materials or things found in the premises or any breach of safety procedure in the company
- PC5.** ensure zero accidents at work
- PC6.** avoid damage of components due to negligence in ESD procedures or any other loss due to safety negligence
- PC7.** participate regularly in fire drills or other safety related workshops organised by the company

##### *Maintain good health and posture*

To be competent, the user/individual on the job must be able to:

- PC8.** maintain appropriate posture, especially in long hours of sitting or standing position and in handling heavy materials
- PC9.** participate in company organised health sessions such as yoga, physiotherapy or games
- PC10.** handle heavy and hazardous materials with care, while maintaining appropriate posture, using suitable tools and handling equipment such as trolleys, jacks and ladders

##### *Effective waste management/recycling practices*

To be competent, the user/individual on the job must be able to:

- PC11.** identify recyclable and non-recyclable, and hazardous waste generated to be segregated accordingly

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**PC12.** dispose non-recyclable waste and hazardous waste as per recommended processes

**PC13.** deposit recyclable and reusable material at identified location

### *Adopt learning and self-direction*

To be competent, the user/individual on the job must be able to:

**PC14.** understand importance of skill advancement and develop mastery

**PC15.** adapt product / service to meet success criteria

**PC16.** understand accountability for timely completion of tasks

**PC17.** manage to express emotions in appropriate ways at workplace and understand the cause for the emotions

### *Develop system thinking in problem solving*

To be competent, the user/individual on the job must be able to:

**PC18.** analyse the problem accurately and communicate different possible solutions to the problem

**PC19.** manage to estimate the cause of the problem and validate

### *Material/Resources conservation practices*

To be competent, the user/individual on the job must be able to:

**PC20.** identify ways to optimize usage of material including water and electricity / energy in various tasks/activities/processes

**PC21.** check for spills/leakages in various tasks/activities/processes and plug them or escalate to appropriate authority

**PC22.** carry out routine cleaning of tools, machines and equipment

**PC23.** check if the equipment/machine is functioning normally before commencing work and rectify wherever required and report malfunctioning (fumes/sparks/emission/vibration/noise) or any lapse in maintenance of equipment

**PC24.** ensure electrical equipment and appliances are properly connected and turned off when not in use

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

**KU1.** company's policies on incentives, delivery standards, and personnel management

**KU2.** company occupational safety and health policy

**KU3.** company emergency evacuation procedure

**KU4.** Company's medical policy

**KU5.** how to maintain the work area safe and secure

**KU6.** how to handle hazardous materials, tools and equipment

**KU7.** procedures to be followed during emergencies such as fire accidents, electrocution, etc.

**KU8.** long term value of good posture and use of appropriate handling equipment

**KU9.** electrical grounding practices

**KU10.** safety regulations and standards and how to apply these

**KU11.** common sources of pollution and ways to minimize it

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- KU12.** categorisation of waste into dry, wet, recyclable, non-recyclable and items of single-use plastics
- KU13.** usage of different colours of dustbins
- KU14.** waste management and methods of waste disposal
- KU15.** organisation's procedures for minimizing mistakes
- KU16.** strategies pertinent to their field (such as internet searches, asking peers and managers, enrolling for courses and certifications, etc.) that can be used to pursue an advancement in their skills
- KU17.** one should be able to identify the key performance indicators for the new tasks
- KU18.** seek feedback from supervisor and deal in constructive manner
- KU19.** understand that emotions are accompanied by a physical state, thought and feeling
- KU20.** one should be able to interpret timelines and goals set by the manager and break them into sub-goals and tasks
- KU21.** importance of quality and timely delivery of the product/service
- KU22.** potential hazards, risks and threats based on the nature of work
- KU23.** ways of efficiently managing material and water in the process
- KU24.** layout of the workstation and electrical and thermal equipment used
- KU25.** efficient and inefficient utilization of material and water
- KU26.** basics of electricity and prevalent energy efficient devices
- KU27.** ways to recognize common electrical problems
- KU28.** common practices of conserving electricity

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** fill up appropriate forms, activity logs and attendance sheets as per organisation's format in English and/or local language
- GS2.** write basic accident or incident report as witnessed in appropriate format to relevant authority
- GS3.** read/listen and interpret information correctly from relevant instruction documents, manuals, health and safety instructions, memos, etc. applicable to the job, in English and/or local language
- GS4.** read relevant signage, warnings, labels or descriptions on equipment, etc. while carrying out work activities
- GS5.** question co-workers in order to understand the safety and health issues
- GS6.** inform co-workers about safety and health issues
- GS7.** report issues and problems relating to safety and health to managers in clear terms
- GS8.** make decisions pertaining to safety and health issues at workplace
- GS9.** plan and organise work conforming to the safety and health norms of the company
- GS10.** make decisions about escalating safety and health issues at workplace to managers

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- GS11.** discuss problems related to safety and health, evaluate the possible solution(s) and arrive at optimum /best possible solution(s) in consultation with concerned people
- GS12.** use the existing information to arrive at actionable decision points
- GS13.** use the existing information for improving customer satisfaction
- GS14.** use the existing information to optimise solution and company business
- GS15.** analyse problems and identify causes and possible solutions
- GS16.** apply, analyse and evaluate the information gathered from observation, experience, reasoning, or communication, as a guide to thought and action
- GS17.** anticipate problems, risks and opportunities and utilise these for mitigation and business optimisation
- GS18.** communicate with colleagues on the significance of greening of jobs
- GS19.** identify cause and effect of greening of jobs
- GS20.** record data on waste disposal at workplace
- GS21.** demonstrate commitment towards self, and initiative to advance skills levels by exploring various pathways to expand one's own learning
- GS22.** incorporate feedback into one's mental model of task, and bring it into practice
- GS23.** be punctual, utilize time and manage workload efficiently
- GS24.** evaluate strategies to maintain, enhance or reduce the intensity of heightened emotional response
- GS25.** test a hypothesis about the cause of the problem
- GS26.** identify and ask significant questions to clarify the various points of view on the problem to better understand the problem
- GS27.** record data on waste disposal at workplace
- GS28.** make timely decisions for efficient utilization of resources
- GS29.** complete statutory documents relevant to safety and hygiene
- GS30.** read Standard Operating Practices (SOP) documents
- GS31.** communicate with colleagues on the significance of greening of jobs
- GS32.** complete tasks efficiently and accurately within stipulated time
- GS33.** work with supervisors/team members to carry out work related tasks
- GS34.** identify cause and effect of greening of jobs

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Adhere to standard safety procedures of the company</i>	<b>13</b>	<b>12</b>	-	<b>5</b>
<b>PC1.</b> comply with general safety procedures and those for handling an equipment, hazardous material or tool, followed in the company	2	2	-	1
<b>PC2.</b> remove finger rings or any other metal objects likely to interfere with the work before working on the unit	2	4	-	-
<b>PC3.</b> use of safety materials such as goggles, gloves, ear plugs, caps, ESD pins, covers, shoes, etc.	4	2	-	1
<b>PC4.</b> escalate the issue about hazardous materials or things found in the premises or any breach of safety procedure in the company	1	1	-	-
<b>PC5.</b> ensure zero accidents at work	1	1	-	1
<b>PC6.</b> avoid damage of components due to negligence in ESD procedures or any other loss due to safety negligence	1	1	-	1
<b>PC7.</b> participate regularly in fire drills or other safety related workshops organised by the company	2	1	-	1
<i>Maintain good health and posture</i>	<b>6</b>	<b>8</b>	-	<b>1</b>
<b>PC8.</b> maintain appropriate posture, especially in long hours of sitting or standing position and in handling heavy materials	2	3	-	1
<b>PC9.</b> participate in company organised health sessions such as yoga, physiotherapy or games	2	1	-	-
<b>PC10.</b> handle heavy and hazardous materials with care, while maintaining appropriate posture, using suitable tools and handling equipment such as trolleys, jacks and ladders	2	4	-	-
<i>Effective waste management/recycling practices</i>	<b>4</b>	<b>5</b>	-	<b>1</b>

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC11.</b> identify recyclable and non-recyclable, and hazardous waste generated to be segregated accordingly	2	1	-	1
<b>PC12.</b> dispose non-recyclable waste and hazardous waste as per recommended processes	1	3	-	-
<b>PC13.</b> deposit recyclable and reusable material at identified location	1	1	-	-
<i>Adopt learning and self-direction</i>	<b>4</b>	<b>5</b>	-	<b>1</b>
<b>PC14.</b> understand importance of skill advancement and develop mastery	1	1	-	1
<b>PC15.</b> adapt product / service to meet success criteria	1	2	-	-
<b>PC16.</b> understand accountability for timely completion of tasks	1	1	-	-
<b>PC17.</b> manage to express emotions in appropriate ways at workplace and understand the cause for the emotions	1	1	-	-
<i>Develop system thinking in problem solving</i>	<b>2</b>	<b>2</b>	-	<b>1</b>
<b>PC18.</b> analyse the problem accurately and communicate different possible solutions to the problem	1	1	-	-
<b>PC19.</b> manage to estimate the cause of the problem and validate	1	1	-	1
<i>Material/Resources conservation practices</i>	<b>11</b>	<b>18</b>	-	<b>1</b>
<b>PC20.</b> identify ways to optimize usage of material including water and electricity / energy in various tasks/activities/processes	2	2	-	-
<b>PC21.</b> check for spills/leakages in various tasks/activities/processes and plug them or escalate to appropriate authority	1	2	-	-
<b>PC22.</b> carry out routine cleaning of tools, machines and equipment	3	6	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC23.</b> check if the equipment/machine is functioning normally before commencing work and rectify wherever required and report malfunctioning (fumes/sparks/emission/vibration/noise) or any lapse in maintenance of equipment	3	4	-	-
<b>PC24.</b> ensure electrical equipment and appliances are properly connected and turned off when not in use	2	4	-	1
<b>NOS Total</b>	<b>40</b>	<b>50</b>	<b>-</b>	<b>10</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	IAS/N9002
<b>NOS Name</b>	Health and safety in workplace
<b>Sector</b>	Instrumentation
<b>Sub-Sector</b>	Instrumentation & Automation
<b>Occupation</b>	Generic
<b>NSQF Level</b>	4
<b>Credits</b>	1
<b>Version</b>	2.0
<b>Last Reviewed Date</b>	NA
<b>Next Review Date</b>	11/08/2025
<b>NSQC Clearance Date</b>	11/08/2020

## Qualification Pack

### IAS/N9001: Work effectively with teams

#### Description

This NOS unit is about building relationships and working with people and groups inside and outside the organization, using skills and habits, to achieve the team goals and objectives.

#### Scope

The scope covers the following :

- Work as per organisational team environment
- Communicate effectively
- Co-operate with team members and superiors
- Respect customs / preferences and gender / ability differences "

#### Elements and Performance Criteria

##### *Work as per the organisational team environment*

To be competent, the user/individual on the job must be able to:

- PC1.** identify team objectives and goals, team members by name, their role and responsibilities, greet them appropriately and respond to their greetings
- PC2.** comply with organisation's policies and procedures for working with team members within and outside the organisation—especially related to privacy, confidentiality and security
- PC3.** work as per the environment to build trust and mutual respect
- PC4.** participate in decision making by providing facts and figures, give / accept constructive suggestions, take initiatives to help team members arrive at workable decisions and meet the goals
- PC5.** accept decisions professionally and support even if they do not match suggestions and personal views

##### *Communicate effectively*

To be competent, the user/individual on the job must be able to:

- PC6.** communicate professionally as per organisation's protocols, using appropriate mode of communication—verbal, written, mail, phone or text—and clearly articulate the message to ensure that the receiver understands the message
- PC7.** listen to team members attentively, respond promptly, seek / provide clarifications if required
- PC8.** share important information with the team timely and refrain from overloading them with unnecessary and unsolicited information

##### *Co-operate with team members and superiors*

To be competent, the user/individual on the job must be able to:

- PC9.** perform own role, receive inputs from others and make adjustments within permissible rules as per requirement, to produce output in time for other team members to follow

## Qualification Pack

- PC10.** help team members to perform their role effectively and provide any clarifications/support they need, including tools /equipment / common resources as well as resolve any contentious issues amicably, involving the team lead or the supervisor if needed
- PC11.** let team members know in good time if commitments cannot be carried out, explaining the reasons, and provide alternate solutions, if any; let the team lead know about this
- PC12.** act in the interest of the team and the organisation, take initiative to correct the wrong, seek help or escalate if needed to ensure that things do not 'fall through the gap' and team goals are achieved

### *Respect customs / preferences and gender / ability differences*

To be competent, the user/individual on the job must be able to:

- PC13.** follow organisation's policies and statutory guidelines w.r.t seeking information about others' customs / preferences, making references or comments on social customs / preferences, and refrain from hurting sentiments
- PC14.** accommodate team members' preferences to the extent feasible, and in case they come in the way of fulfilling team goals, discuss with the supervisor/ team leader
- PC15.** ensure personal behaviour, conduct and communication styles, taking gender and disability of the person into consideration
- PC16.** list the different types of disabilities with their respective issues and ways to help them overcome challenges
- PC17.** use inclusive language, verbal as well as non-verbal, irrespective of the disability and the gender of the person
- PC18.** ensure equal treatment for all clients, colleagues and co-workers while respecting their personal space

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** Organisation's policies on dress code , workplace behaviour , performance management,incentives,delivery standards,information security,etc.
- KU2.** Organisation's hierarchy and escalation matrix
- KU3.** importance of the individual's role in the workflow
- KU4.** work area inspection procedures and practices
- KU5.** different types of information that colleagues might need and the importance of providing this information when it is required
- KU6.** deeper understanding of actions and consequences of gender based behaviour
- KU7.** knowledge of gender based concepts, issues and legislation
- KU8.** organisation standards and guidelines to be followed for PwD and knowledge about laws, acts and provisions defined for PwD by the statutory bodies and the right way to use them including various medical conditions associated with PwD
- KU9.** health and safety requirements at workplace for PwD and information about various institutes working for PwD to enable in providing livelihood opportunities for PwD
- KU10.** rights and duties at workplace with respect to PwD and various government / private schemes and benefits available for PwD

## Qualification Pack

**KU11.** process of recruiting people for a particular job profile w.r.t PwD and gender including rights and duties at workplace with respect to gender sensitivity

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** complete forms such as work orders, invoices and maintenance records
- GS2.** fill up appropriate forms, activity logs and attendance sheets as per the organisation's format in English and/or local language
- GS3.** write basic accident or incident report as witnessed in an appropriate format to the relevant authority
- GS4.** read warnings, instructions and other text material on product labels, components, etc.
- GS5.** read relevant signage, warnings, labels or descriptions on equipment, etc. while carrying out work activities
- GS6.** listen effectively and orally communicate information
- GS7.** ask for clarification and advice from the concerned person
- GS8.** make decisions on a suitable course of action or response keeping in view resource utilisation while meeting
- GS9.** plan and organise work to achieve targets and deadlines
- GS10.** understand needs of the customer, suggest most appropriate solution and support them whenever needed
- GS11.** match symptoms of the fault noticed to the cause of the problem
- GS12.** anticipate and avoid hazards that may occur during repairs because of tools, materials used or repair processes
- GS13.** spot process disruptions and delays
- GS14.** practice and acceptance of gender and its concepts
- GS15.** develop empathy across genders and towards PwD
- GS16.** reflect on own gender identity, gender roles and PwD issues
- GS17.** engage and participate in discussions to end gender and disability discrimination
- GS18.** improve and modify work practices
- GS19.** maintain positive and effective relationships with colleagues and customers

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Work as per the organisational team environment</i>	<b>15</b>	<b>8</b>	-	<b>5</b>
<b>PC1.</b> identify team objectives and goals, team members by name, their role and responsibilities, greet them appropriately and respond to their greetings	4	4	-	-
<b>PC2.</b> comply with organisation's policies and procedures for working with team members within and outside the organisation—especially related to privacy, confidentiality and security	4	-	-	2
<b>PC3.</b> work as per the environment to build trust and mutual respect	2	-	-	1
<b>PC4.</b> participate in decision making by providing facts and figures, give / accept constructive suggestions, take initiatives to help team members arrive at workable decisions and meet the goals	4	4	-	1
<b>PC5.</b> accept decisions professionally and support even if they do not match suggestions and personal views	1	-	-	1
<i>Communicate effectively</i>	<b>6</b>	<b>10</b>	-	<b>1</b>
<b>PC6.</b> communicate professionally as per organisation's protocols, using appropriate mode of communication—verbal, written, mail, phone or text—and clearly articulate the message to ensure that the receiver understands the message	2	6	-	1
<b>PC7.</b> listen to team members attentively, respond promptly, seek / provide clarifications if required	2	-	-	-
<b>PC8.</b> share important information with the team timely and refrain from overloading them with unnecessary and unsolicited information	2	4	-	-
<i>Co-operate with team members and superiors</i>	<b>8</b>	<b>18</b>	-	<b>1</b>

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC9.</b> perform own role, receive inputs from others and make adjustments within permissible rules as per requirement, to produce output in time for other team members to follow	2	6	-	-
<b>PC10.</b> help team members to perform their role effectively and provide any clarifications/support they need, including tools /equipment / common resources as well as resolve any contentious issues amicably, involving the team lead or the supervisor if needed	-	6	-	1
<b>PC11.</b> let team members know in good time if commitments cannot be carried out, explaining the reasons, and provide alternate solutions, if any; let the team lead know about this	2	-	-	-
<b>PC12.</b> act in the interest of the team and the organisation, take initiative to correct the wrong, seek help or escalate if needed to ensure that things do not 'fall through the gap' and team goals are achieved	4	6	-	-
<i>Respect customs / preferences and gender / ability differences</i>	<b>11</b>	<b>14</b>	-	<b>3</b>
<b>PC13.</b> follow organisation's policies and statutory guidelines w.r.t seeking information about others' customs / preferences, making references or comments on social customs / preferences, and refrain from hurting sentiments	2	4	-	-
<b>PC14.</b> accommodate team members' preferences to the extent feasible, and in case they come in the way of fulfilling team goals, discuss with the supervisor/ team leader	2	-	-	1
<b>PC15.</b> ensure personal behaviour, conduct and communication styles, taking gender and disability of the person into consideration	2	6	-	1
<b>PC16.</b> list the different types of disabilities with their respective issues and ways to help them overcome challenges	1	-	-	1

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC17.</b> use inclusive language, verbal as well as non-verbal, irrespective of the disability and the gender of the person	2	4	-	-
<b>PC18.</b> ensure equal treatment for all clients, colleagues and co-workers while respecting their personal space	2	-	-	-
<b>NOS Total</b>	<b>40</b>	<b>50</b>	<b>-</b>	<b>10</b>

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	IAS/N9001
<b>NOS Name</b>	Work effectively with teams
<b>Sector</b>	Instrumentation
<b>Sub-Sector</b>	Instrumentation & Automation
<b>Occupation</b>	Generic
<b>NSQF Level</b>	4
<b>Credits</b>	1
<b>Version</b>	4.0
<b>Last Reviewed Date</b>	NA
<b>Next Review Date</b>	26/05/2025
<b>NSQC Clearance Date</b>	26/05/2022



## Qualification Pack

### IAS/N5004: Preventive Maintenance and Task Reporting

#### Description

This unit is about conducting regular preventive maintenance, reporting and record keeping activities of the calibration setup.

#### Scope

The scope covers the following :

- Perform visual checks and action.
- Complete preventive maintenance schedule.
- Perform task reporting.

#### Elements and Performance Criteria

##### *Perform visual checks and action*

To be competent, the user/individual on the job must be able to:

- PC1.** Prepare a list of devices and instruments for preventive maintenance
- PC2.** Carry out visual checks for system health check using sop of the organisation, and list observations and actions needed, if any
- PC3.** Check for any damaged cable, broken plug/socket and leakage current in all electrical/electronic instruments
- PC4.** Check validity of calibration certificate for all reference instruments, equipment and accessories
- PC5.** Check calibration instruments, meters and accessories for proper operation over their range
- PC6.** Check all environmental parameters for compliance with sop norms such as stray magnetic field, emi/emc, power source quality etc..
- PC7.** Consult calibration supervisor for guidance on how to measure the required parameters and whom to report issues as per sop

##### *Complete preventive maintenance schedule*

To be competent, the user/individual on the job must be able to:

- PC8.** Perform corrective action for the listed items as per recommended procedure in the sop
- PC9.** Work without tampering with any reference instrument or device, or making any adjustments - this must be done by an authorised calibration agency having due certification
- PC10.** Prepare preventive maintenance schedule list of electrotechnical calibration setup and accessories
- PC11.** Prepare corrective maintenance list and add to the list if the preventive maintenance procedure does not restore the device to the required condition

##### *Perform task reporting*

To be competent, the user/individual on the job must be able to:

- PC12.** Record the completed task in logbook or another document as defined by the sop
- PC13.** Report faults/issues to immediate supervisor

## Qualification Pack

- PC14.** Perform entry of preventive maintenance check lists/reports
- PC15.** Report any visible changes in the electrotechnical calibration setup or its accessories to the supervisor
- PC16.** Report any theft in the electrotechnical calibration setup to the supervisor
- PC17.** Report any suspicious movement of new persons near the electrotechnical calibration setup to security and supervisor

### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** preventive maintenance norms as defined by the company
- KU2.** scope of work for maintenance
- KU3.** maintenance policy of the company with respect to calibration strategy
- KU4.** troubleshooting of instruments and equipment
- KU5.** how to use calibration manuals when required
- KU6.** authorised cleaning solvents, greases and approved cleaning tissues/cloth/fibre for maintenance activities in the specified quantities

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** identify the formats and checklist for preventive maintenance planning and reports
- GS2.** write and read emails and messages about maintenance related issues
- GS3.** read company policy related to preventive maintenance
- GS4.** describe condition of control valves and accessories and notify co-workers and supervisor about any issues
- GS5.** communicate to the co-workers, supervisor and management in meetings about maintenance issues and limitations which need management attention
- GS6.** prioritise daily tasks and batches of calibration efficiently and effectively to meet client and company needs
- GS7.** diagnose reasons for any downtime in the calibration setup and provide possible solutions
- GS8.** use the existing information to arrive at actionable decision points for improving customer satisfaction
- GS9.** consult calibration supervisor on how to measure the required parameters in case of any discrepancy
- GS10.** apply, analyse and evaluate the information gathered from observation, experience, reasoning or communication to help in maintenance activities

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Perform visual checks and action</i>	<b>10</b>	<b>20</b>	-	-
<b>PC1.</b> Prepare a list of devices and instruments for preventive maintenance	-	-	-	-
<b>PC2.</b> Carry out visual checks for system health check using sop of the organisation, and list observations and actions needed, if any	-	-	-	-
<b>PC3.</b> Check for any damaged cable, broken plug/socket and leakage current in all electrical/electronic instruments	-	-	-	-
<b>PC4.</b> Check validity of calibration certificate for all reference instruments, equipment and accessories	-	-	-	-
<b>PC5.</b> Check calibration instruments, meters and accessories for proper operation over their range	-	-	-	-
<b>PC6.</b> Check all environmental parameters for compliance with sop norms such as stray magnetic field, emi/emc, power source quality etc..	-	-	-	-
<b>PC7.</b> Consult calibration supervisor for guidance on how to measure the required parameters and whom to report issues as per sop	-	-	-	-
<i>Complete preventive maintenance schedule</i>	<b>15</b>	<b>25</b>	-	-
<b>PC8.</b> Perform corrective action for the listed items as per recommended procedure in the sop	-	-	-	-
<b>PC9.</b> Work without tampering with any reference instrument or device, or making any adjustments - this must be done by an authorised calibration agency having due certification	-	-	-	-
<b>PC10.</b> Prepare preventive maintenance schedule list of electrotechnical calibration setup and accessories	-	-	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC11.</b> Prepare corrective maintenance list and add to the list if the preventive maintenance procedure does not restore the device to the required condition	-	-	-	-
<i>Perform task reporting</i>	<b>10</b>	<b>20</b>	-	-
<b>PC12.</b> Record the completed task in logbook or another document as defined by the sop	-	-	-	-
<b>PC13.</b> Report faults/issues to immediate supervisor	-	-	-	-
<b>PC14.</b> Perform entry of preventive maintenance check lists/reports	-	-	-	-
<b>PC15.</b> Report any visible changes in the electrotechnical calibration setup or its accessories to the supervisor	-	-	-	-
<b>PC16.</b> Report any theft in the electrotechnical calibration setup to the supervisor	-	-	-	-
<b>PC17.</b> Report any suspicious movement of new persons near the electrotechnical calibration setup to security and supervisor	-	-	-	-
<b>NOS Total</b>	<b>35</b>	<b>65</b>	-	-

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	IAS/N5004
<b>NOS Name</b>	Preventive Maintenance and Task Reporting
<b>Sector</b>	Instrumentation
<b>Sub-Sector</b>	Instrumentation & Automation
<b>Occupation</b>	Testing and QA
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	NA
<b>Next Review Date</b>	24/12/2025
<b>NSQC Clearance Date</b>	24/12/2020

## Qualification Pack

### DGT/VSQ/N0102: Employability Skills (60 Hours)

#### Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

#### Scope

The scope covers the following :

- Introduction to Employability Skills
- Constitutional values - Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Career Development & Goal Setting
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

#### Elements and Performance Criteria

##### *Introduction to Employability Skills*

To be competent, the user/individual on the job must be able to:

- PC1.** identify employability skills required for jobs in various industries
- PC2.** identify and explore learning and employability portals

##### *Constitutional values - Citizenship*

To be competent, the user/individual on the job must be able to:

- PC3.** recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.
- PC4.** follow environmentally sustainable practices

##### *Becoming a Professional in the 21st Century*

To be competent, the user/individual on the job must be able to:

- PC5.** recognize the significance of 21st Century Skills for employment
- PC6.** practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life

##### *Basic English Skills*

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To be competent, the user/individual on the job must be able to:

- PC7.** use basic English for everyday conversation in different contexts, in person and over the telephone
- PC8.** read and understand routine information, notes, instructions, mails, letters etc. written in English
- PC9.** write short messages, notes, letters, e-mails etc. in English

### *Career Development & Goal Setting*

To be competent, the user/individual on the job must be able to:

- PC10.** understand the difference between job and career
- PC11.** prepare a career development plan with short- and long-term goals, based on aptitude

### *Communication Skills*

To be competent, the user/individual on the job must be able to:

- PC12.** follow verbal and non-verbal communication etiquette and active listening techniques in various settings
- PC13.** work collaboratively with others in a team

### *Diversity & Inclusion*

To be competent, the user/individual on the job must be able to:

- PC14.** communicate and behave appropriately with all genders and PwD
- PC15.** escalate any issues related to sexual harassment at workplace according to POSH Act

### *Financial and Legal Literacy*

To be competent, the user/individual on the job must be able to:

- PC16.** select financial institutions, products and services as per requirement
- PC17.** carry out offline and online financial transactions, safely and securely
- PC18.** identify common components of salary and compute income, expenses, taxes, investments etc
- PC19.** identify relevant rights and laws and use legal aids to fight against legal exploitation

### *Essential Digital Skills*

To be competent, the user/individual on the job must be able to:

- PC20.** operate digital devices and carry out basic internet operations securely and safely
- PC21.** use e- mail and social media platforms and virtual collaboration tools to work effectively
- PC22.** use basic features of word processor, spreadsheets, and presentations

### *Entrepreneurship*

To be competent, the user/individual on the job must be able to:

- PC23.** identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research
- PC24.** develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion
- PC25.** identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity

### *Customer Service*

To be competent, the user/individual on the job must be able to:

## Qualification Pack

**PC26.** identify different types of customers

**PC27.** identify and respond to customer requests and needs in a professional manner.

**PC28.** follow appropriate hygiene and grooming standards

*Getting ready for apprenticeship & Jobs*

To be competent, the user/individual on the job must be able to:

**PC29.** create a professional Curriculum vitae (Résumé)

**PC30.** search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively

**PC31.** apply to identified job openings using offline /online methods as per requirement

**PC32.** answer questions politely, with clarity and confidence, during recruitment and selection

**PC33.** identify apprenticeship opportunities and register for it as per guidelines and requirements

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

**KU1.** need for employability skills and different learning and employability related portals

**KU2.** various constitutional and personal values

**KU3.** different environmentally sustainable practices and their importance

**KU4.** Twenty first (21st) century skills and their importance

**KU5.** how to use English language for effective verbal (face to face and telephonic) and written communication in formal and informal set up

**KU6.** importance of career development and setting long- and short-term goals

**KU7.** about effective communication

**KU8.** POSH Act

**KU9.** Gender sensitivity and inclusivity

**KU10.** different types of financial institutes, products, and services

**KU11.** how to compute income and expenditure

**KU12.** importance of maintaining safety and security in offline and online financial transactions

**KU13.** different legal rights and laws

**KU14.** different types of digital devices and the procedure to operate them safely and securely

**KU15.** how to create and operate an e- mail account and use applications such as word processors, spreadsheets etc.

**KU16.** how to identify business opportunities

**KU17.** types and needs of customers

**KU18.** how to apply for a job and prepare for an interview

**KU19.** apprenticeship scheme and the process of registering on apprenticeship portal

## Generic Skills (GS)

User/individual on the job needs to know how to:



## Qualification Pack

- GS1.** read and write different types of documents/instructions/correspondence
- GS2.** communicate effectively using appropriate language in formal and informal settings
- GS3.** behave politely and appropriately with all
- GS4.** how to work in a virtual mode
- GS5.** perform calculations efficiently
- GS6.** solve problems effectively
- GS7.** pay attention to details
- GS8.** manage time efficiently
- GS9.** maintain hygiene and sanitization to avoid infection

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Introduction to Employability Skills</i>	<b>1</b>	<b>1</b>	-	-
<b>PC1.</b> identify employability skills required for jobs in various industries	-	-	-	-
<b>PC2.</b> identify and explore learning and employability portals	-	-	-	-
<i>Constitutional values - Citizenship</i>	<b>1</b>	<b>1</b>	-	-
<b>PC3.</b> recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.	-	-	-	-
<b>PC4.</b> follow environmentally sustainable practices	-	-	-	-
<i>Becoming a Professional in the 21st Century</i>	<b>2</b>	<b>4</b>	-	-
<b>PC5.</b> recognize the significance of 21st Century Skills for employment	-	-	-	-
<b>PC6.</b> practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life	-	-	-	-
<i>Basic English Skills</i>	<b>2</b>	<b>3</b>	-	-
<b>PC7.</b> use basic English for everyday conversation in different contexts, in person and over the telephone	-	-	-	-
<b>PC8.</b> read and understand routine information, notes, instructions, mails, letters etc. written in English	-	-	-	-
<b>PC9.</b> write short messages, notes, letters, e-mails etc. in English	-	-	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Career Development &amp; Goal Setting</i>	<b>1</b>	<b>2</b>	-	-
<b>PC10.</b> understand the difference between job and career	-	-	-	-
<b>PC11.</b> prepare a career development plan with short- and long-term goals, based on aptitude	-	-	-	-
<i>Communication Skills</i>	<b>2</b>	<b>2</b>	-	-
<b>PC12.</b> follow verbal and non-verbal communication etiquette and active listening techniques in various settings	-	-	-	-
<b>PC13.</b> work collaboratively with others in a team	-	-	-	-
<i>Diversity &amp; Inclusion</i>	<b>1</b>	<b>2</b>	-	-
<b>PC14.</b> communicate and behave appropriately with all genders and PwD	-	-	-	-
<b>PC15.</b> escalate any issues related to sexual harassment at workplace according to POSH Act	-	-	-	-
<i>Financial and Legal Literacy</i>	<b>2</b>	<b>3</b>	-	-
<b>PC16.</b> select financial institutions, products and services as per requirement	-	-	-	-
<b>PC17.</b> carry out offline and online financial transactions, safely and securely	-	-	-	-
<b>PC18.</b> identify common components of salary and compute income, expenses, taxes, investments etc	-	-	-	-
<b>PC19.</b> identify relevant rights and laws and use legal aids to fight against legal exploitation	-	-	-	-
<i>Essential Digital Skills</i>	<b>3</b>	<b>4</b>	-	-
<b>PC20.</b> operate digital devices and carry out basic internet operations securely and safely	-	-	-	-
<b>PC21.</b> use e- mail and social media platforms and virtual collaboration tools to work effectively	-	-	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC22.</b> use basic features of word processor, spreadsheets, and presentations	-	-	-	-
<i>Entrepreneurship</i>	<b>2</b>	<b>3</b>	-	-
<b>PC23.</b> identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research	-	-	-	-
<b>PC24.</b> develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion	-	-	-	-
<b>PC25.</b> identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity	-	-	-	-
<i>Customer Service</i>	<b>1</b>	<b>2</b>	-	-
<b>PC26.</b> identify different types of customers	-	-	-	-
<b>PC27.</b> identify and respond to customer requests and needs in a professional manner.	-	-	-	-
<b>PC28.</b> follow appropriate hygiene and grooming standards	-	-	-	-
<i>Getting ready for apprenticeship &amp; Jobs</i>	<b>2</b>	<b>3</b>	-	-
<b>PC29.</b> create a professional Curriculum vitae (Résumé)	-	-	-	-
<b>PC30.</b> search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively	-	-	-	-
<b>PC31.</b> apply to identified job openings using offline /online methods as per requirement	-	-	-	-
<b>PC32.</b> answer questions politely, with clarity and confidence, during recruitment and selection	-	-	-	-
<b>PC33.</b> identify apprenticeship opportunities and register for it as per guidelines and requirements	-	-	-	-
<b>NOS Total</b>	<b>20</b>	<b>30</b>	-	-

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	DGT/VSQ/N0102
<b>NOS Name</b>	Employability Skills (60 Hours)
<b>Sector</b>	Cross Sectoral
<b>Sub-Sector</b>	Professional Skills
<b>Occupation</b>	Employability
<b>NSQF Level</b>	4
<b>Credits</b>	2
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	NA
<b>Next Review Date</b>	30/12/2026
<b>NSQC Clearance Date</b>	30/12/2021

## Assessment Guidelines and Assessment Weightage

### Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/ training center based on these criteria.
5. In case of successfully passing only certain number of NOSs, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.
6. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack

### Minimum Aggregate Passing % at QP Level : 70

## Qualification Pack

(Please note: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

### Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
IAS/N5003.Calibration of mechanical dimensions measuring instruments	28	72	-	-	100	30
IAS/N5002.Analyse the prerequisites for mechanical dimension calibration	44	56	-	-	100	20
IAS/N9002.Health and safety in workplace	40	50	-	10	100	10
IAS/N9001.Work effectively with teams	40	50	-	10	100	10
IAS/N5004.Preventive Maintenance and Task Reporting	35	65	-	-	100	20
DGT/VSQ/N0102.Employability Skills (60 Hours)	20	30	-	-	50	10
<b>Total</b>	<b>207</b>	<b>323</b>	<b>-</b>	<b>20</b>	<b>550</b>	<b>100</b>

## Qualification Pack

### Acronyms

<b>NOS</b>	National Occupational Standard(s)
<b>NSQF</b>	National Skills Qualifications Framework
<b>QP</b>	Qualifications Pack
<b>TVET</b>	Technical and Vocational Education and Training

## Qualification Pack

### Glossary

<b>Sector</b>	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
<b>Job role</b>	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
<b>Performance Criteria (PC)</b>	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
<b>National Occupational Standards (NOS)</b>	NOS are occupational standards which apply uniquely in the Indian context.
<b>Qualifications Pack (QP)</b>	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
<b>Unit Code</b>	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
<b>Unit Title</b>	Unit title gives a clear overall statement about what the incumbent should be able to do.
<b>Description</b>	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
<b>Scope</b>	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.



## Qualification Pack

<b>Knowledge and Understanding (KU)</b>	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
<b>Organisational Context</b>	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
<b>Technical Knowledge</b>	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
<b>Core Skills/ Generic Skills (GS)</b>	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
<b>Electives</b>	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
<b>Options</b>	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.